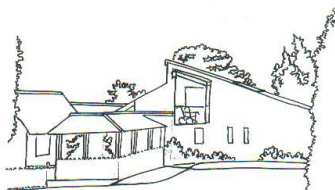


## DISPENSARY OPENING TIMES & COLLECTIONS

	Morning	Afternoon
Monday	8:00 - 1:00	3:00 - 6:30
Tuesday	8:00 - 1:00	3:00 - 6:30
Wednesday	8:00 - 1:00	3:00—6.30
Thursday	8:00 - 1:00	3:00 - 6:30
Friday	8:00 - 1:00	3:00 - 6:30

Repeat prescriptions can be collected in person, sent through the post on receipt of an SAE, or sent directly to P. Williams Chemist, Malpas.

The practice complies with the Data Protection Act and NHS Code of Confidentiality.

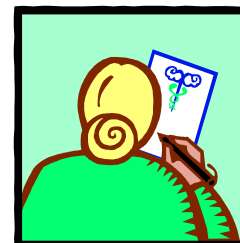
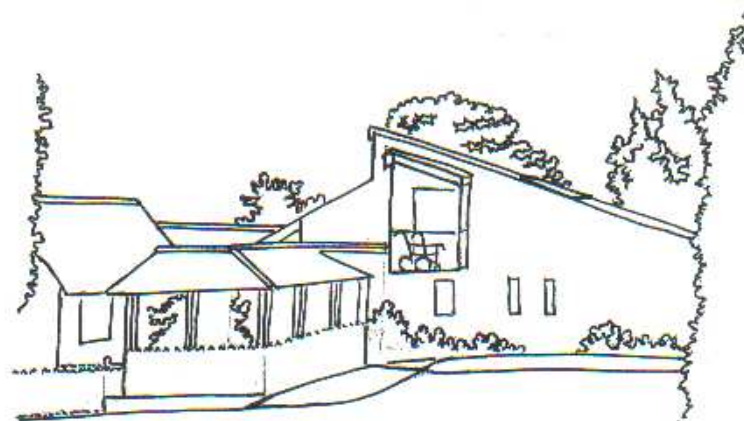


Laurel Bank Surgery  
Malpas  
Cheshire SY14 8PS



Phone: 01948 860205  
Fax: 01948 860142

**DISPENSARY ADVICE**  
LAUREL BANK SURGERY  
MALPAS, CHESHIRE SY14 8PS



Tel: 01948 860205

Fax: 01948 860142



## REPEAT PRESCRIPTIONS

Patients on regular treatment may have repeat prescriptions dispensed at the Doctor's discretion. Please order all your repeat prescriptions together once a month: the Dispenser will help you to organise this. Please also ensure that you order in sufficient time so that you do not run out. Be prepared to give at least 48-hours notice - 2 working days.

We dispense drugs to all of our patients who live more than one mile from any chemist. We also dispense all private prescriptions in the dispensary, even if you do not receive other medication from us. A regular review of patients receiving repeat prescriptions will be made by your Doctor.

## MEDICINES MANAGERS

Mrs Ruth Hislop and Miss Stephanie Chetwood are our Medicines Managers. They are the recognised contact for medication queries from patients, nursing homes and pharmacies. With their work, we aim to improve efficiency of medicine management, increase patient safety and reduce waste. Please contact them at the surgery.

## CHARGES

A charge will be made by the dispensing pharmacy unless you fall into one of the exemption categories. Prepayment certificates are available for patients on regular medication: please ask for an application form.

We request sight of proof of exemption each time you collect your prescription if you do not pay. We accept payment by cash, credit card or cheque.



## ORDERING REPEAT PRESCRIPTIONS

Repeat prescriptions can be ordered by:

- Letter (post boxes are at the front door and dispensary counter)
- Fax: 01948 860142
- On Line: via surgery website, [malpassurgery.co.uk](http://malpassurgery.co.uk)
- Patients can also order face to face at the desk when we are open, and there is a collection box at P. Williams Chemist, Malpas.

If none of these methods is possible, repeat prescriptions can be ordered by telephone on 01948 860506, between 8am and 9am, Monday to Friday.

Please telephone reception on 01948 860205 if you need to urgently order medicines which you have run out of. Disabled access is available to the Dispensary from the car park.

Please ensure you have an adequate supply of your medication in the run up to bank holidays when the surgery is closed.

In the event of an acute illness or if you need to obtain medicines urgently, please call 01948 860205: the recorded message will give you the number to ring in order to reach the GP 'Out of Hours' Service.

If you require information or advice about your medication which is non-urgent, you can telephone NHS Direct, a 24 hour advice line, on 0845 4647.